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### HYBRID GENETIC ALGORITHM AND GREEDY RANDOMIZED ADAPTIVE SEARCH PROCEDURE FOR SOLVING A NURSE SCHEDULING PROBLEM

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#### ABSTRACT

In this research, we will address a new hybrid approach to solve a Nurse Scheduling Problem (NSP) at a hospital. This is an NP-hard scheduling problem as it aims to find a satisfactory schedule for nurses, while taking into account a variety of interfering objectives between hospital constraints and nurse preferences. Although classical genetic algorithms (GAs) have been successfully used for similar problems, the main objective of this research is to investigate a new combined method between GA and Greedy Randomized Adaptive Search Procedure (GRASP) to significant better result, not only compared to a classical genetic algorithm but also to all other metaheuristic methods. This study is based on a real benchmark dataset and a multi-objective programming model with binary variables, while the objective function is represented by a vector of soft constraints.

**Keywords:** Nurse Scheduling Problem, NP-hard, genetic algorithms, Greedy Randomized Adaptive Search, Metaheuristics

#### 1. INTRODUCTION

The purpose of this article is to solve the problem of Duty roaster scheduling in a hospital while taking to consideration nurses requests and hotels constraints. In the same time, that will save time and money for the department's heads that have the challenge of dealing with changes and requests from each one of their team. For that we separate those requests and constraints to two types: Hard constraints: are constraints that should be taken in consideration for the schedule to be accepted. Soft constraints: are constraints that could be ignored in order to achieve a suitable employment to all the team. The NSP is an NPhard, combinatorial optimization problems, therefor we have to use Meta -heuristics methods to achieve satisfactory results within reasonable time.

To do that we propose two approaches:

GRASP approach which is a meta-heuristic algorithm that combines two techniques widely used in combinatorial optimization starting with the Wolverine (Greedy) algorithm which allows to build some initial solutions, respecting the rigid constraints of the problem followed by a local search method to find the best solution to the vicinity of each of those selected after the construction phase in order to find a global optimum from a set of local goals. Genetic algorithm approach which is one of the most used approaches to solve this kind problem, the idea is simple, from an initial population that respects the rigid constraints, and this population will pass through different genetic operators to find the optimum.

After studying the results produced by the two approaches, we have noticed that the first part of the approach make better results however the  $2^{nd}$ 



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phase of the  $2^{nd}$  approach get better results than the  $2^{nd}$  phase of the first approach. Therefor we will hybridize the two approaches by starting with the creation of the initial population using the solutions occur in the construction phase of the GRASP method and ending with the switch to different genetic operators to produce a good results.

In the literature, several heuristics, local search and evolutionary algorithms have also been proposed to solve this problem, for example, [1] Smith and Wiggins (1977) we divide the problem into three category approach cyclic scheduling, heuristic approach and mathematical programming approach in this work March 12, 2013 we are interested in the mathematical programming approach [2] (Michalewicz and Fogel (2004)) have focused on the importance of constraints in genetic algorithms. [3] Wright (1991) and [4] Abramson (1991) have been observed by [5] (Aickelin and Dowsland (2004), Zhu and Lim (2006) and Lim et al. (2006)) which showed that the problem remains relevant. In some cases, it may not be practical to limit the solution space to the set of feasible than simply finding a feasible solution and apply operations to obtain more solutions. In other cases, limit the search to feasible solutions can result in a very small space solution, which may affect the ability of research to find high quality solutions. [6] (Thompson and Dowsland 1996 Dowsland 1998).

In the following Section 2 and Section 3 we will introduce the GRASP approach and genetic algorithm. Section 4, we will present the hybridization of the two methods. Section 5, presentation of results and statistics. In this section we will be based on instances introduced by [7] (B.Ahiod et al. 1998), the conclusion is discussed in Section 5.3.

## 2. GREEDY RANDOMIZED ADAPTIVE SEARCH PROCEDURE (GRASP)

GRASP is introduced by [10] (Feo et al., 1994), it can be considered as a research approach local multi boot in which the initial solutions are generated by a random construction phase. The GRASP is to the repetition of two phases: construction and local search. The construction phase is the phase of generation of solutions one by one with the random function. Each solution build in the construction phase is related to an objective function which will determine who will go to the next phase based on the score obtained by this function. There are several strategy to complete the construction phase, the most popular is to select the N best items from all the elements create and choose items has passed in a random way. The selection is done in General by using the method of the roulette which each item is selected with a probability associated with the score obtained by the objective function. The phase of local search or even the one of the improvements is to improve the solutions obtained in the phase of construction with using methods of local search as a neighborhood algorithms in order to get the best solutions of excellent quality. From the initial implementations of the GRASP have been published, the researchers suggest several ways to improve these performances. Some have concentrated their work to improve the solutions obtained by the construction phase [8] (Laguna and Marti (2001)), others have focused on the quality of the solutions obtained by the construction phase [9] (Fleurent and Glover (1999)).

Our objective in this work is to improve the solutions obtained by the construction phase by proposing different procedures based on our problem that will be detailed in the next section so in part improvements we have proposed local search optimized to improve the quality of the solution and minimized the time of executions.

pro	cedure GRASP(Max_Iterations,Seed)
1	Read_Input();
2	for $k = 1, \dots, Max_k$ Iterations do
3	Solution - Greedy_Randomized_Construction(Seed);
4	Solution $\leftarrow$ Local Search(Solution);
5	Update_Solution(Solution, Best_Solution);
6	end;
7	return Best_Solution;
end	I GRASP.

*Figure 1: Pseudo-code of GRASP meta-heuristics* 

#### 3. GENETIC ALGORITHM

GAs are stochastic search algorithms based on the mechanism of natural selection and natural genetics. GA, differing from conventional search techniques, start with an initial set of random solutions called population satisfying boundary and/or system constraints to the problem. Each individual in the population is called a chromosome (or individual), representing a solution to the problem at hand. Chromosome is a string of Symbols usually, but not necessarily, a binary bit string. The chromosomes evolve through successive iterations called generations. During each generation, the chromosomes are evaluated,

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using some measures of fitness. To create the next generation, new chromosomes, called offspring, are formed by either merging two chromosomes from current generation using a crossover operator or modifying a chromosome using a mutation operator. A new generation is formed by selection, according to the fitness values, some of the parents and offspring, and rejecting others so as to keep the population size constant. Fitter chromosomes have higher probabilities of being selected. After several generations, the algorithms converge to the best chromosome, which hopefully represents the optimum or suboptimal solution to the problem.

General Structure of a Genetic Algorithm:

- i. A genetic representation of potential solutions to the problem.
- ii. A way to create a population (an initial set of potential solutions).
- iii. An evaluation function rating solutions in terms of their fitness.
- iv. Genetic operators that alter the genetic composition of offspring (Crossover, mutation, selection, etc.).
- v. Parameter values that genetic algorithm uses (population size, probabilities of applying genetic operators, etc.).

Procedure: Basic Genetic Algorithm

Input: problem data, GA parameters

Output: the best solution

#### Begin

#### t - 0;

initialize P(t) by encoding routine;

evaluate P(t) by decoding routine;

while (not terminating condition) do

create C(t) from P(t) by crossover

routine;

create C(t) from P(t) by mutation routine;

evaluate C(t) by decoding routine;

select P(t +1) from P(t) and C(t) by

selection routine;

 $t \leftarrow t +1;$ 

end

output the best solution

end

#### 4. HYBRID GENETIC ALGORITHM AND GREEDY RANDOMIZED ADAPTIVE SEARCH PROCEDURE TO SOLVE NSP

#### 4.1 The application of GRASP to solve NSP

Given the complexity of the problem and confliction constraints, producing some feasible solution will be difficult. The construction phase will be to generate feasible solutions and infeasible to ensure the diversity of all, the improvement phase applies an optimized local search on all products in the construction phase, in order to improve the results.

The algorithm starts with the construction phase, in which solutions are generated by following a strategy of creating which diversifies the set of solutions generated during this phase, the strategy is to generate a set of solutions that satisfy the objective and repeat this procedure for all the goals of the problem, and also we did not forget to meet the objectives and some rigid constraints to generate all the solutions possible to ensure the best quality ,at the end of the generation, the best solutions are selected to move to the next phase, the selection is done by calculating the objective function of each solution and to give it a round then select the probability with accounting the best round of solutions occur.

<u>Step 1</u>: Ensemble  $R + = \emptyset$ 

<u>Step 2</u>: calculate the probability of adding a day of working "j" to the nurse "i" and satisfying the objective "obj" for every day of working ,then add the date that minimizes the objective in court again for all days of the week and all nurses.

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<u>Step 3</u>: select the best solutions using the selection "roulette". Defining L as the ensemble of solutions <u>Step 4</u>: add the selected solutions to the ensemble

 $R += R + \cup S$ 

<u>Step 5</u>: if  $R + \neq R$  (All selected solutions) return to step 2

The improvement phase as part of producing excellence solutions from those products in the construction phase, during this phase all selected solutions go through a process of personalized local search as:

<u>Step 1</u>: Selected  $S \in R$  (the areas of product solutions in the construction phase)

<u>Step 2:</u> Search S' neighbor solutions to S such that f(S') f(S) (the neighborhood search with personalized is as to seek the best solutions possible 2-opt a neighborhood as soon as possible)

<u>Step 3:</u> S ' selected in the step 2 constituting the new ensemble R

<u>Step 4:</u> As we have not completed a number of iterations N return to step 1

In this phase, the choice of a specific search algorithm to the problem is very important for studying the diversity of search algorithms available, in our article we chose to work with the 2-opt method see improved after checking the quality of other methods not available that give the best results.

#### 4.2 The application of GA to solve NSP

We will choose a binary matrix representation in two dimensions. Is a matrix X  $x_{i,i}$  with:

# $\begin{array}{ll} x_{i,j} &=& 1 \ if \ the \ nurs \ i \ work \ the \ day \ i \\ x_{i,j} &=& 0 \ if \ not \\ \text{Where:} \ 1 \leq i \leq |I|, 1 \leq j \leq 14 \end{array}$

Where | I | denotes the cardinal of I all employees of a given succession

• Initial population :

We propose two procedures to randomly generate an initial solution, each used N times to generate an initial population size N. The first procedure determines the schedule of each employee by randomly assigning these days of work and leave. The second procedure determines the schedule which is randomly selecting an employee and exchanging a random day off with a day of work in a given week.

• Evaluation of solutions:

The evaluation of solutions is done by calculating the adaptation value of each solution, this value will be based on violations made by each objective, considering that all the objectives have the same priorities, so we say that a solution X is better than Y solution if:

 $\forall i, fi(x) \le fi(y)$  With at least a i such that:  $fi(x) \le fi(y)$ 

So the evaluation of solutions shall be made in accordance with the concept of Pareto dominance sense.

• Selection of Parents :

For our adaptation we chose a selection technique tournament is to choose randomly T the best individuals of the current population of individuals is chosen as the first parent process which is repeated a second time to select the second parent and so Following up last individuals of the population.

• Genetic Operations :

#### Crossing operation:

We use three types of crossover operator: crossover point, two-point and uniform. The crosses are on the lines of each solution rather than columns. A cross on columns usually leads to a violation of the rigid constraint governing the number of days required for each employee. Note that by crossing line can cause an imbalance of the daily demand for personnel.

Mutation operation:

We use a simple mutation of exchanging, where possible, a day of work and leave of an employee randomly selected in the same week. This exchange may possibly disrupt the balance of the solution in this week. In this case, we apply the algorithm to repair.

Pseudo code of the algorithm GA (NSP)

for all members of population

sum += fitness of this individual

end for

for all members of population

probability = sum of probabilities + (fitness /
sum)

sum of probabilities += probability end for

loop until new population is full

do this twice

number = Random between 0 and 1

for all members of population

if number > probability but less than next

probability

then you have been selected

end for

end

create offspring

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end loop	O2: The number of consecutive days shall not exceed a fixed number SuccMax
After adjustments for the two proposed approach GRASP and genetic algorithm this step is to	O3: The number of consecutive working days must be at least equal to 2.
combine the two in order to obtain more interesting	O4: The number of consecutive working days must be at least equal to two.
the initial population with using the GRASP	O5: The daily demand for personnel of the same
algorithm specifically the construction phase which	substitution group must be satisfied. O6: Special requests for weekly holidays and / or
with the application of genetic operators of the	days of work must be met
genetic algorithm in order to obtain better results.	O7: The daily demand for staff every Monday and Friday should be satisfied
improvement brought by the phase of local search	The priority given to these objectives, selected for
which is not very interesting. By cons in the genetic	testing, is as follows: O1 > O6 > O7 > O4 > O2 > O3 > O5. It is
genetic operators which is very promising.	important to note that except for the Objective O1 should remain the first priority, all other
The algorithm for the hybrid method is:	objectives may even their priorities changed. This will cause other types of problems [16] In order to
<u>Step 1</u> : generating an ensemble of solutions by the method of building the algorithm GRASP	evaluate the solution produced by the GRASP
Stop 2: Salast the starting nonvesting which is using	algorithm we present some methodologies of tests present by [11] (Berrada et al. 1996):
the selection operations proposed in the genetic	CPUT: total execution time (in Seconds) required
algorithm	by the algorithms Vmov: Average violation of the given solution
Step 3: Apply operations crossover and mutation in	described by:
the genetic algorithm proposed	$V_{mov} = \sum_{i=1}^{p} \lambda_i (f_i - f_i^*)$
Step 4: Repeat step 4 until we do not have the	$\sum_{i=1}^{p} \lambda_i$
optimum or reached the maximum number of iterations	p : number of selected target.
	$\lambda_i$ : Weight associated with the target with priority i.
5. NUMIRICAL TESTS	fi: value of the objectif with priority i.
5.1 The data of the problem:	$f_i$ : The ideal value of the objective of the priority i. obtained by minimizing this objective under rigid constraints.
The actual data used in our tests are from the intensive care unit and the emergency unit of the	✓ % <i>lm</i> : Improvement percentage of the initial solution given by:
"Hotel-Dieu" Hospital in Montreal. We are	$\%Im = \frac{Vmoy(Sol.Initial) - Vmoy(Sol.Final)}{Vmoy(Sol.Initial)}$
interested in the development of hourly employees each shift in both units for a period of two weeks.	
We identify six categories of test problem	5.2 Results:
corresponds to the above-mentioned period we denote by Ci $(1 \le i \le 6)$ . Each category represents a	The numerical results of the different care units
new generation (Day, Evening and Night) of the	generations by taking as initial solution the best
scheduling problems develop [7]. In order to	solution in the construction phase:
facilitate interpretation of results, we classify the	
size of problems describe in [7].	
The objectives considered in our tests are	
defined as follows: O1: The lack or surplus staff should be distributed	

O1: The lack or surplus staff should be distributed evenly on each week

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Category

C4

P1 P2

P3

**P4** 

**P5** 

P6 Average



CPU

14.36

10.88

11.94

13.37

8.47

10.36

11.56

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TABLE 4: DAY SHIFT PROBLEM OF THE INTENSIVE CARE UNIT

Final

Solution

Vmoy

0.035

0.00

0.00

-0.71

-0.10

-0.17

-0.15

Initial

solution

Vmoy

0.10

0.10

0.32

0.10

0.24

0.10

0.16

Category	Initial solution	Final Solution	CPU
C1	Vmoy	Vmoy	
<i>P</i> 1	0.32	0.10	22.14
P2	0.46	0.071	20.52
P3	0.20	0.035	33.20
P4	0.32	0.071	20.58
P5	0.66	0	30.02
<b>P6</b>	0.33	0.035	24.63
Average	0.38	0.052	25.18

TABLE 1: NIGHT SHIFT PROBLEM OF THE EMERGENCY UNIT

Table 2: Night shift problem of the intensive unit

 TABLE 5: EVENING SHIFT PROBLEM OF THE EMERGENCY UNIT

Category	Initial solution	Final Solution	CPU
C2	Vmoy	Vmoy	
P1	0.39	0.28	13.99
P2	0.10	0.035	15.03
P3	0.17	0.10	11.68
P4	0.35	0.35	10.75
P5	0.50	0.39	12.34
P6	0.35	0.10	11.24
Average	0.31	0.20	12.50

Category C5	Initial solution Vmoy	Final Solution Vmoy	CPU
P1	2.00	1.42	15.56
P2	1.94	1.24	14.87
<b>P</b> 3	0.35	0.14	12.63
P4	0.10	-0.85	13.60
P5	1.82	1.25	14.21
<i>P</i> 6	1.32	0.62	11.36
Average	1.25	0.63	13.70

TABLE 3: EVENING SHIFT PROBLEM OF THE INTENSIVE CARE UNIT

TABLE 6: DAY SHIFT PROBLEM OF THE EMERGENCY UNIT

	Initial	Final		Category	Initial solution	Final Solution	CPU
Category	solution	Solution	CPU	C6	Vmoy	Vmoy	
C3	Vmoy	Vmoy		P1	2.82	0.92	21.98
P1	0.28	0.17	13.33	P2	1.85	0.17	17.54
P2	0.25	0.14	12.02	P3	1.02	0.35	20.68
P3	0.17	0.10	11.37	P4	1.62	0.85	22.02
P4	0.25	0.14	11.68	P5	0.98	0.17	18.05
P5	0.32	0.21	12.43	P6	1.25	0.35	20.52
<b>P6</b>	0.25	0.14	12.72	Average	1.59	0.46	20.13
Average	0.25	0.15	12.25				

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TABLE 7: COMPARISON OF RESULTS OF THE ALGORITHMS GA&GRASP, BCO, MOACO

	GA&GRASP				BCO			MOACO				
Catego ry	Initial solution Vmoy	Final Solution Vmoy	% IM	CPU	Initial solution Vmoy	Final Solution Vmoy	% IM	CPU	Initial solution Vmoy	Final Solution Vmoy	% IM	CPU
<i>P</i> 1	0.38	0.052	86	25.1 8	0.71	0.040	94	49.43	0.25	0.011	96	48.74
P2	0.31	0.20	35	12.5 0	0.88	0.30	65	63.64	1.41	0.33	77	55.7
P3	0.25	0.15	40	12.2 5	0.98	0.17	82	59.10	1.68	0.31	82	60.07
P4	0.16	-0.15	100	11.5 6	0.84	0.082	90	53.99	1.9	0.27	86	54.2
<i>P</i> 5	1.25	0.63	49	13.7 0	0.73	0.023	96	64.49	2.43	0.33	86	66.13
<b>P</b> 6	1.59	0.46	71	20.1 3	1.53	0.43	71	65.13	2.54	0.84	45	67





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#### 5.3 Discussion of results:

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The results obtained shows that by using of the hybridization method of the genetic algorithm and the GRASP method we do save considerable time compared to BCO algorithms and MOACO addition as good results as the two methods at small data and slightly worse results at the big data, but always with a faster turnaround time.

So it is clear that the use of hybridization gives us a considerable advantage in terms of execution time and this can be explained by the quality of the initial solution generated by the construction phase of the GRASP method which converges easily when using genetic operations proposed by the genetic algorithm

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