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# TEXT MINING ALGORITHM DISCOTEX (DIS-COVERY FROM TEXT EXTRACTION) WITH INFORMATION EXTRACTION

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#### **ABSTRACT**

Text mining concerns looking for patterns in unstructured text. The related task of Information Extraction (IE) is about locating specific items in natural-language documents. This paper presents a framework for text mining, called DISCOTEX (Discovery from Text Extraction), using a learned information extraction system to transform text into more structured data which is then mined for interesting relationships. The initial version of DISCOTEX integrates an IE module acquired by an IE learning system, and a standard rule induction module. In addition, rules mined from a database extracted from a corpus of texts are used to predict additional information to extract from future documents, thereby improving the recall of the underlying extraction system. Encouraging results are presented on applying these techniques to a corpus of computer job announcement postings from an Internet newsgroup.

**Keywords:** Knowledge Discovery, Data Mining, Text mining, Information Extraction, Discovered Knowledge

#### 1. INTRODUCTION

The problem of text mining, i.e. discovering useful knowledge from unstructured or semistructured text, is attracting increasing attention [4, 18, 19, 21, 22, 27]. This paper suggests a new framework for text mining based on the integration of Information Extraction (IE) and Knowledge Discovery from Databases (KDD), a.k.a. data mining. KDD and IE are both topics of significant recent interest. KDD considers the application of statistical and machine-learning methods to discover novel relationships in large relational databases. IE concerns locating specific pieces of data in natural-language documents, thereby extracting structured information from free text. However, there has been little if any research exploring the interaction between these two important areas. In this paper, we explore the mutual benefit that the integration of IE and KDD for text mining can provide.

Traditional data mining assumes that the information to be "mined" is already in the form of a relational database. Unfortunately, for many applications, electronic information is only

available in the form of free natural-language documents rather than structured databases. Since IE addresses the problem of transforming a corpus of textual documents into a more structured

database, the database constructed by an IE module can be provided to the KDD module for further mining of knowledge as illustrated in Figure 1. Information extraction can play an obvious role in text mining as illustrated.



Figure 1: Overview of IE-based text mining framework

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Although constructing an IE system is a difficult task, there has been significant recent progress in using machine learning methods to help automate the construction of IE systems [5, 7, 9, 23]. By manually annotating a small number of documents with the information to be extracted, a reasonably accurate IE system can be induced from this labeled corpus and then applied to a large corpus of text to construct a database. However, the accuracy of current IE systems is limited and therefore an automatically extracted database will inevitably contain significant numbers of errors. An important question is whether the knowledge discovered from this "noisy" database is significantly less reliable than knowledge discovered from a cleaner database. This paper presents experiments showing that rules discovered from an automatically extracted database are close in accuracy to that discovered from a manually constructed database.

A less obvious interaction is the benefit that KDD can in turn provide to IE. The predictive between different slot relationships discovered by KDD can provide additional clues about what information should be extracted from a document. For example, suppose we discovered that computer-science jobs requiring "MySQL" skills are "database" jobs in many cases. If the IE system manages to locate "MySQL" in the language slot but failed to extract "database" in the area slot, we may want to assume there was an extraction error. Since typically the recall (percentage of correct slot fillers extracted) of an IE system is significantly lower than its precision (percentage of extracted slot fillers which are correct) [13], such predictive relationships might be productively used to improve recall by suggesting additional information to extract. This pa-per reports experiments in the computer-related jobposting domain demonstrating that predictive rules acquired by applying KDD to an extracted database can be used to improve the recall of information extraction.

# 2. BACKGROUND: TEXT MINING AND INFORMATION EXTRACTION

Text mining" is used to describe the application of data mining techniques to automated discovery of useful or interesting knowledge from unstructured text [20]. Several techniques have been proposed for text mining including conceptual structure, association rule mining, episode rule mining, decision trees, and rule induction methods. In addition, Information Retrieval (IR) techniques have widely used the "bag-of-words" model [2] for

tasks such as document matching, ranking, and clustering.

The related task of information extraction aims to find specific data in natural-language text. DARPA's Message Understanding Conferences (MUC) have concentrated on IE by evaluating the performance of participating IE systems based on blind test sets of text documents [13]. The data to be extracted is typically given by a template which specifies a list of slots to be filled with substrings taken from the document. Figure 2 shows a (shortened) document and its filled template for an information extraction task in the job-posting domain. This template includes slots that are filled by strings taken directly from the document. Several slots may have multiple fillers for the jobposting domain as in programming languages, platforms, applications, and areas.

We have developed machine learning techniques to automatically construct information ex-tractors for job postings, such as those listed in the USENET newsgroup misc.jobs.offered [6]. By extracting information from a corpus of such textual job postings, a structured, search-able database of jobs can be automatically constructed; thus making the data in online text more easily accessible. IE has been shown to be useful in a variety of other applications, e.g. seminar announcements, restaurant guides, university web pages, apartment rental ads, and news articles on corporate acquisitions [5, 9, 23].

# 3. INTEGRATING DATA MINING AND INFORMATION EXTRACTION

In this section, we discuss the details of our proposed text mining framework, DISCOTEX (Dis-covery from Text Extraction). We consider the task of first constructing a database by applying a learned information-extraction system to a corpus of natural-language documents. Then, we apply standard data-mining techniques to the extracted data, discovering knowledge that can be used for many tasks, including improving the accuracy of information extraction

# 3.1 Integrating Data Mining And Information Extraction

In the proposed framework for text mining, IE plays an important role by preprocessing a corpus of text documents in order to pass extracted items to the data mining module. In our implementations,

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we used two state-of-the-art systems for learning information extractors, RAPIER (Robust Automated Production of Information Extraction Rules) [6] and BWI (Boosted Wrapper Induction) [15]. By training on a corpus of documents annotated with their filled templates, they acquire a knowledge base of extraction rules that can be tested on novel documents. RAPIER and BWI.

#### **Document**

Title: Web Development Engineer

Location: Beaverton, Oregon

This individual is responsible for design and implementation of the web-interfacing components of the AccessBase server, and general back-end development duties.

A successful candidate should have experience that includes:

One or more of: Solaris, Linux, IBM AIX, plus Windows/NT Programming in C/C++, Java

Database access and integration: Oracle, ODBC CGI and scripting: one or more of Javascript,

VBScript, Perl, PHP, ASP

Exposure to the following is a plus: JDBC, Flash/Shockwave, FrontPage and/or Cold Fusion.

A BSCS and 2+ years experience (or equivalent) is required.

# Filled Template

title: aWeb Development Engineero

location: aBeaverton, Oregono

languages: aC/C++o, aJavao, aJavascripto, aVBScripto, aPerlo, aPHPo, aASPo platforms: aSolariso, aLinuxo, aIBM AIXo, aWindows/NTo

<u>applications:</u> <sup>a</sup>Oracle<sup>o</sup>, <sup>a</sup>ODBC<sup>o</sup>, <sup>a</sup>JDBC<sup>o</sup>, <sup>a</sup>Flash/Shockwave<sup>o</sup>, <sup>a</sup>FrontPage<sup>o</sup>, <sup>a</sup>Cold Fusion<sup>o</sup> <u>areas:</u> <sup>a</sup>Database<sup>o</sup>, <sup>a</sup>CGI<sup>o</sup>, <sup>a</sup>scripting<sup>o</sup>

degree required: aBSCSo years of experience: a2+ yearso

Figure 2: Sample text and filled template for a job posting

Standard	
Term	Synonyms
"Access"	"MS Access", "Microsoft Access"
"ActiveX"	"Active X"
"AI"	"Aritificial Intelligence"
"Animatio	"GIF Animation", "GIF
n"	Optimization/Animation"
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y"	"Assembler"
"ATM"	"ATM Svcs"
"C"	"ProC", "Objective C"
"C++"	"C ++", "C+ +"
"Client/Se	"Client Server", "Client-Server",
rver"	"Client / Server"
	"Cobol II", "Cobol/400",
"Cobol"	"Microfocus Cobol"
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Standard				
Term	Synonyms			
"Access"	"MS Access", "Microsoft Access"			
"ActiveX"	"Active X"			
"AI"	"Aritificial Intelligence"			
"Animatio	"GIF Animation", "GIF			
n"	Optimization/Animation"			
"Assembly	•			
,,	"Assembler"			
"ATM"	"ATM Svcs"			
"C"	"ProC", "Objective C"			
"C++"	"C ++", "C+ +"			
"Client/Se	"Client Server", "Client-Server",			
rver"	"Client / Server"			
	"Cobol II", "Cobol/400",			
"Cobol"	"Microfocus Cobol"			

Table 1: Synonym dictionary (partially shown)

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# Job postings (600)

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Figure 3: Sample Mined Prediction Rules For Computer-Science Jobs

After constructing an IE system that extracts the desired set of slots for a given application, a database can be constructed from a corpus of texts by applying the IE extraction patterns to each document to create a collection of structured records. Standard KDD techniques can then be applied to the resulting database to discover interesting relationships. Specifically, we induce rules for predicting each piece of information in each database field given all other information in a record.

In order to discover prediction rules, we treat each slot-value pair in the extracted database

as a distinct binary feature, such as", and learn rules for "graphics predicting each feature

from all other features. \*\* \* \* \* \* \* \* \* \*

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Similar slot fillers are first collapsed into a predetermined standard term. For example, "Win-dows XP" is a popular filler for the platforms slot, but it often appears as "Win XP", "WinXP", 'MS Win XP", and so on. These terms are collapsed to unique slot values before rules are mined from the data. In our experiment, a manually-constructed synonym dictionary with 111 entries was employed. Table 1 shows the first 10 entries of the dictionary.

We have applied C4.5RULES [34] to discover interesting rules from the resulting binary data.

# Resum'e postings (600)

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#### MS Excel

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#### **ODBC**

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Figure 4: Sample rules of DISCOTEX for computer-science resum'e postings SF book descriptions (1,500)

Sign of the Unicorn

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#### Spider Robinson

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Roger Zelazny ※ ※ 章 十 \* \* \* ● \* • ● 5 ※ ※ ✔ ✓ △ 十 \* • \* ※ ※ ② + + + + \* • \* \* ※ ※ ✓ \* × \* ☞ • ☆ +

Figure 5: Sample Rules Of DISCOTEX For Book Descriptions

Discovered knowledge describing the relationships between slot values is written in the form of production rules. If there is a tendency for "Web" to appear in the area slot when "Director" appears in the applications slot, this is represented by the production rule, "Director

 ♣ Web ". Rules can also predict the absence of a filler in a slot; however, here \*\*

 we \* X X X ★ ↑ ↑ focuson \* ↑ ↑ ↑

 X ↑ ↑ ↑ ↑ rules predicting \*\*\*\*\*\*\* the presence of fillers. Sample rules mined from a database of 600 jobs extracted from the USENET newsgroup austin.jobs with RAPIER and C4.5RULES are shown in Figure 3.

We also applied RIPPER [10] and APRIORI [1] to discover interesting rules from the extracted data. APRIORI is a standard association rule mining algorithm which discovers all association rules that have support and confidence greater than the user-specified minimum support and minimum confidence. Sample rules mined from a database of 600 resum'es extracted from the USENET newsgroup misc.jobs.resumes by BWI are shown in Figure 4. The first three rules are induced by RIPPER while the other three are found by APRIORI.

Since any IE or KDD module can be plugged into the DISCOTEX system, we also tested a highlyaccurate information extractor (wrapper) manually developed for a book recommending system [28] to find interesting patterns from a corpus of book descriptions. Sample association rules mined from a collection of 1,500 science fiction (SF) book

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descriptions from the online Amazon.com bookstore are shown in Figure 5. Slots such as authors, titles, subjects, related books, and average customer ratings are identified from the corpus.

#### 3.2 Evaluation

Discovered knowledge is only useful and informative if it is accurate. Therefore it is important to measure the accuracy of discovered knowledge on independent test data. The primary question we address in the experiments of this section is whether knowledge discovered from automatically extracted data (which may be quite noisy due to extraction errors) is relatively reliable compared to knowledge discovered from a manually constructed database.

For the dataset, 600 computer-science job postings to the newsgroup austin.jobs were collected and manually annotated with correct extraction templates. Ten-fold cross validation was used to generate training and test sets. RAPIER was used to learn the IE component and RIPPER was used as the KDD component. Rules were induced for predicting the fillers of the languages, platforms, applications, and areas slots, since these are usually filled with multiple discrete-valued fillers and have obvious potential relationships between their values (See [30] for more details on this experiment).

In order to test the accuracy of the discovered rules, they are used to predict the information in a database of user-labeled examples. For each test document, each possible slot-value is predicted to be present or absent given information on all of its other slot-values. Average performance across all features and all test examples were then computed.

We also report *F-measure* which is the harmonic \* \* \* \* \* • □ \* mean \* + • of \* \* recall \* • • • • \* and \* \* \* precision:

Before constructing a database using an IE system, we filtered out irrelevant documents from the newsgroup using a bag-of-words Naive-Bayes text categorizer [26]. 200 positive documents (computer-science job postings) and 20 negative examples (spam postings, resum'es, or non-cs job postings) are provided to the classifier for training. The performance of the classifier trained to predict the class "relevant" was reasonably good; precision is about 96% and recall is about 98%.

RAPIER was trained on only 60 labeled documents, at which point its accuracy at extracting information is somewhat limited; extraction precision is about 91.9% and extraction recall is about 52.4%. We purposely trained RAPIER on a relatively small corpus in order to demonstrate that labeling only a relatively small number of documents can result in a good set of extraction rules that is capable of building a database from which accurate knowledge can be discovered.

# 4 USING MINED RULES TO IMPROVE IE

After mining knowledge from extracted data, DISCOTEX can predict information missed by the previous extraction using discovered rules. In this section, we discuss how to use mined knowledge from extracted data to aid information extraction itself.

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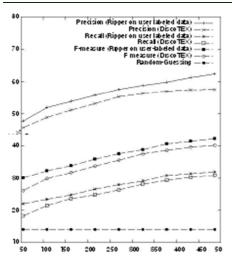


Figure 7: User-Labeled Data Vs. IE-Labeled Data In Rule Accuracy

Figure 7 shows the learning curves for precision, recall, and F-measure of both system as well as a random guessing strategy used as a baseline. The random guessing method predicts a slot-value based on its frequency of occurrence in the training data. Even with a small amount of user-labeled data, the results indicate that DISCOTEX achieves a performance fairly comparable to the rule-miner trained on a manually constructed database.

# 4 Using Mined Rules to Improve IE

After mining knowledge from extracted data, DISCOTEX can predict information missed by the previous extraction using discovered rules. In this section, we discuss how to use mined knowledge from extracted data to aid information extraction itself.

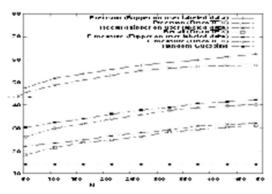
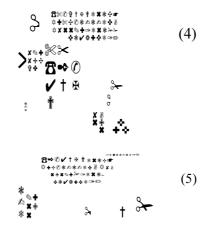


Figure 7: User-Labeled Data Vs. IE-Labeled Data In Rule Accuracy

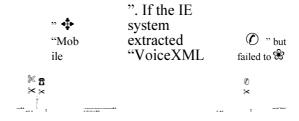
#### 4.1 The Algorithm

Tests of IE systems usually consider two performance measures, *precision* and *recall* defined as:



Many extraction systems provide relatively high precision, but recall is typically much lower. Previous experiments in the job postings domain showed RAPIER's precision (e.g. low 90%'s) is singificantly higher than its recall (e.g. mid 60%'s) [6]. Currently, RAPIER's search focuses on finding high-precision rules and does not include a method for trading-off precision and recall. Although several methods have been developed for allowing a rule learner to trade-off precision and recall [11], this typically leaves the overall F-measure unchanged.

By using additional knowledge in the form of prediction rules mined from a larger set of data automatically extracted from additional unannotated text, it may be possible to improve recall without unduly sacrificing precision. For example, suppose we discover the rule "VoiceXML"



to the area slot, potentially \*\*\*\*\*\*\* improving recall. Therefore, after applying extraction rules to a docu-ment, DISCOTEX applies its mined rules to

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ISSN: 1992-8645 www.jatit.org E-ISSN: 1817-3195 the resulting initial data to predict additional potential extractions. First, we show the pseudocode for the rule mining phase in Figure 8. A final step shown in the figure If the accuracy of is lower than is filtering the discovered rules on both the training data and a disjoint set of labeled validation data in order to retain only the most accurate of the induced rules. Currently, rules Delete from >-不 Input: is the set of document. Return **%** Output: is the set of prediction rules. Figure 8: Algorithm specification: rule mining is the set of prediction rules. Input: Function RuleMining ( is the set of documents. **\*\***\* **>**≈× Output: Determine, a threshold value for rule validation © is the set of slot fillers extracted. Function InformationExtraction Create a database of labeled examples (by applying IE to the document corpus, For each **\*\***\* example do **7** Ŷ using extraction rules and add Extract fillers from them to O For each labeled example D do For each © := set of slot fillers of in the prediction rule base do rule If fires on the tourrent extracted Convert © to binary features † fillers (by applying rule **≻**}≪× miner to the binary If the predicted filler is a substring Build a prediction rule base, data, (O) Extract the predicted filler and add For each prediction rule Saledo it † to O on training data and validation Figure 9: Algorithm specification: IE Verify The extraction algorithm which attempts to improve recall by using the mined rules is summa-

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rized in Figure 9. Note that the final decision whether or not to extract a predicted filler is based on whether the filler (or any of its synonyms) occurs in the document as a substring. If the filler is found in the text, the extractor considers its prediction confirmed and extracts the filler.

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One final issue is the order in which prediction rules are applied. When there are interacting

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In DISCOTEX, all rules with negations in their antecedent conditions are applied first. This ordering strategy attempts to maximally increase recall by making as many confirmable predictions as possible. To summarize, documents which the user has annotated with extracted information, as well as unsupervised data which has been processed by the initial IE system (which RAPIER has learned from the supervised data) are all used to create a database. The rule miner then processes this database to construct a knowledge base of rules for predicting slot values. These prediction rules are then used during testing to improve the recall of the existing IE system by proposing additional slot fillers whose presence in the document are confirmed before adding them to final extraction template.

#### 4.2 Evaluation

To test the overall system, 600 hand-labeled computer-science job postings to the newsgroup austin.jobs were collected. 10-fold cross validation was used to generate training and test sets. In addition, 4,000 unannotated documents were collected as additional optional input to the text miner. Rules were induced for predicting the fillers of the languages, platforms, applications, and areas slots, since these are usually filled with multiple discrete-valued fillers and have obvious potential relationships between their values. Details of this experiment are described in [29].

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Figure 10 shows the learning curves for recall and F-measure. Unlabeled examples are not employed in these results. In order to clearly illustrate the impact of the amount of training data for both extraction and prediction rule learning, the same set of annotated data was provided to both RAPIER and the rule miner. The results were statistically evaluated by a two-tailed, paired *t*-test. For each training set size, each pair of systems were compared to determine if their differences in recall and were statistically significant ().

Table 2 shows results on precision, recall and F-measure when additional unlabeled docu-ments are used to construct a larger database prior to mining for prediction rules. The 540 labeled examples used to train the extractor were always provided to the rule miner, while the number of additional unsupervised examples were varied from 0 to 4,000. The results show that the more unsupervised data supplied for building the prediction rule base, the higher the recall and the overall F-measure. Although precision does suffer, the decrease is not as large as the increase in recall.

Although adding information extracted from unlabeled documents to the database may result in a larger database and therefore more good prediction rules, it may also result in noise in the database due to extraction errors and consequently cause some inaccurate prediction rules to be discovered as well. The average F-measure without prediction rules is 86.4%, but it goes up to 88.1% when DISCOTEX is provided with 540 labeled examples and 4,000 unlabeled examples. Unlabeled examples do not show as much power as labeled examples in producing good prediction rules, because only 540 labeled examples boost recall rate and F-measure more than 4,000 unlabeled examples. However, unlabeled examples are still helpful since recall and F-measure do slowly increase as more unlabeled examples are provided.

As a baseline, in the last row of Table 2, we also show the performance of a simple method for increasing recall by always extracting substrings that are known fillers for a particular slot. Whenever a known filler string, e.g. "C#", is contained in a test document, it is extracted as a filler for the corresponding slot, e.g. language. The reason why this works poorly is that a filler string contained in a job posting is not necessarily the correct filler for the corresponding slot. For instance, "HTML" can appear in a newsgroup posting, not in the list of required skills of that particular job announcement, but in the general instructions on submitting resum'es.

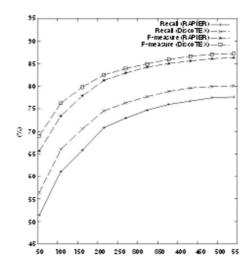


Figure 10: Recall and F-measures on job postings

Number of Examples for Rule Mining	Precis ion		F-Measure
0	97.4	77.6	86.4
540(Labeled)	95.8	80.2	87.3
540+1000(Unlabeled)	94.8	81.5	87.6
540+2000(Unlabeled)	94.5	81.8	87.7
540+3000(Unlabeled)	94.2	82.4	87.9
540+4000(Unlabeled)	93.5	83.3	88.1
Matching Fillers	59.4	94.9	73.1

Table 2: Performance results of DISCOTEX with unlabeled examples

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#### 5 RELATED RESEARCH

The most related system to our approach is probably DOCUMENT EXPLORER [14] which uses automatic term extraction for discovering new knowledge from texts. However, DOCUMENT EX-PLORER assumes semi-structured documents such as SGML text unlike DISCOTEX developed for general natural-language text. Similarly, automatic text categorization has been used to map web documents to pre-defined concepts for further discovery of relationships among the identified concepts [24]. One of the limitations for these approaches is that they require a substantial amount of domain knowledge.

Several rule induction methods and association rule mining algorithms have been applied to databases of corporations or product reviews automatically extracted from the web [17, 16, 33]; however, the interaction between IE and rule mining has not been addressed. Recently a probabilistic framework for unifying information extraction and data mining has been proposed [25]. In this work, a graphical model using conditional probability theory is adopted for relational data, but experimental results on this approach are yet to be gathered. A boosted text classification sys-tem based on link analysis [12] is related to our work in spirit in that it also tries to improve the underlying learner by utilizing feedback from a KDD module.

# 6 FUTURE RESEARCH

As mentioned in Section 3, DISCOTEX collapses similar slot-fillers in the extracted data into a canonical form based on a manually constructed dictionary. However, this approach has problems when a novel extracted entity is represented by similar but not identical strings in different docu-

ments. We have developed alternative rule-mining systems, TEXTRISE [31] and SOFTAPRIORI [32], that allow for partial matching of textual items based on a user-supplied similarity metric, such as edit-distance or bag-of-words cosine similarity. We are extending DISCOTEX to utilize those softmatching rules to improve the underlying IE performance.

Good metrics for evaluating the interestingness of text-mined rules are also needed. One idea is to use a hierarchical lexical network to measure the semantic distance between the words in a rule, preferring "unexpected" rules where this distance is larger. We have developed such an approach using WordNet [3]. However, WordNet is general purpose and does not capture many of the semantic similarities in particular domains. Using a domain-specific taxonomy would be helpful for finding interesting rules. For example, this would allow ranking the rule "SQL Server & PHP" above "MySQL & PHP" since MySQL and PHP are both open source tools and therefore closer in a semantic hierarchy of software packages.

#### 7 CONCLUSIONS

In this paper, we have presented an approach that uses an automatically learned IE system to extract a structured databases from a text corpus, and then mines this database with existing KDD tools. Our preliminary experimental results demonstrate that information extraction and data mining can be integrated for the mutual benefit of both tasks. IE enables the application of KDD to unstructured text corpora and KDD can discover predictive rules useful for improving IE performance.

This paper has presented initial results on integrating IE and KDD that demonstrate both of these advantages. Text mining is a relatively new research area at the intersection of natural-language processing, machine learning, data mining, and information retrieval. By appropriately integrating techniques from each of these disciplines, useful new methods for discovering knowledge from large text corpora can be developed. In particular, the growing interaction between computational linguistics and machine learning [8] is critical to the development of effective text-mining systems.

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